

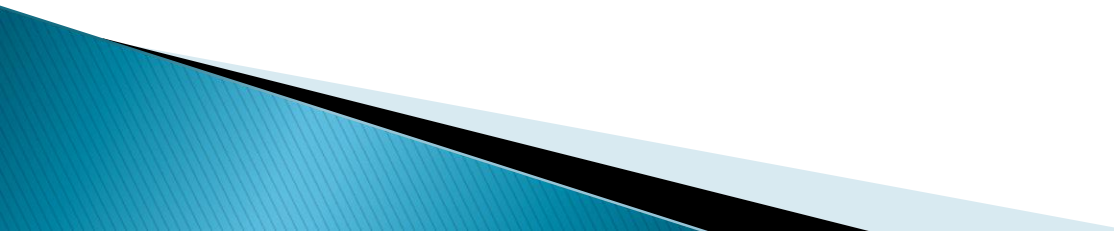


External Quality Assurance in the Indonesian Higher Education Sector: current status and institutional response

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AGENDA

- Accreditation and Quality Assurance & The Legal
 - Quality Assurance
 - Early Development
 - BAN-PT (National Accreditation Board)
 - Standards and Procedures
 - Institutional Response
- 

QA and Accreditation

- ▶ QA is conducted through Accreditation as an External QA
- ▶ QA is conducted through Internal Quality Audit by each university, in various forms.

Accreditation and Quality Assurance

- ▶ UU No. 20/2003 : National Education System, Article 1, (22)
- ▶ Accreditation is an assessment activities toward the appropriateness of study programs institution towards a set of standards.
- ▶ **Quality Assurance:**
 - ◉ Internal Self Evaluation
 - ◉ External Accreditation
- **Accountability**

“... a window into higher education institution”
(Peril & Promise, WB 2000)

ACCREDITATION PURPOSES FOR DIFFERENT STAKEHOLDERS

GOVERNMENT

- ➞ Assure the quality of public and private HEI
- ➞ Assure the quality of the graduates as the future labors
- ➞ Information for developing & guiding SP/HE in Competitive-Based Funding

STUDENTS/PARENTS

- ➞ Information on the HEI and the graduates

JOB MARKET

- ➞ Information on the HEI and the graduates

SPONSOR ORGANIZATIONS

- ➞ Information on the HEI and the graduates

HEI/STUDY PROGRAMS

- ➞ Information for planning and continuous improvements
- ➞ Information for collaboration

Quality Assurance and Competitive-Based Funding

Directorate
General of HE.



BAN-PT

Internally Driven

- **Internal Quality Awareness :** *world class university, institutional development, science & technology developmt*
- **Increasing awareness of HEI autonomy & accountability**

Externally Driven

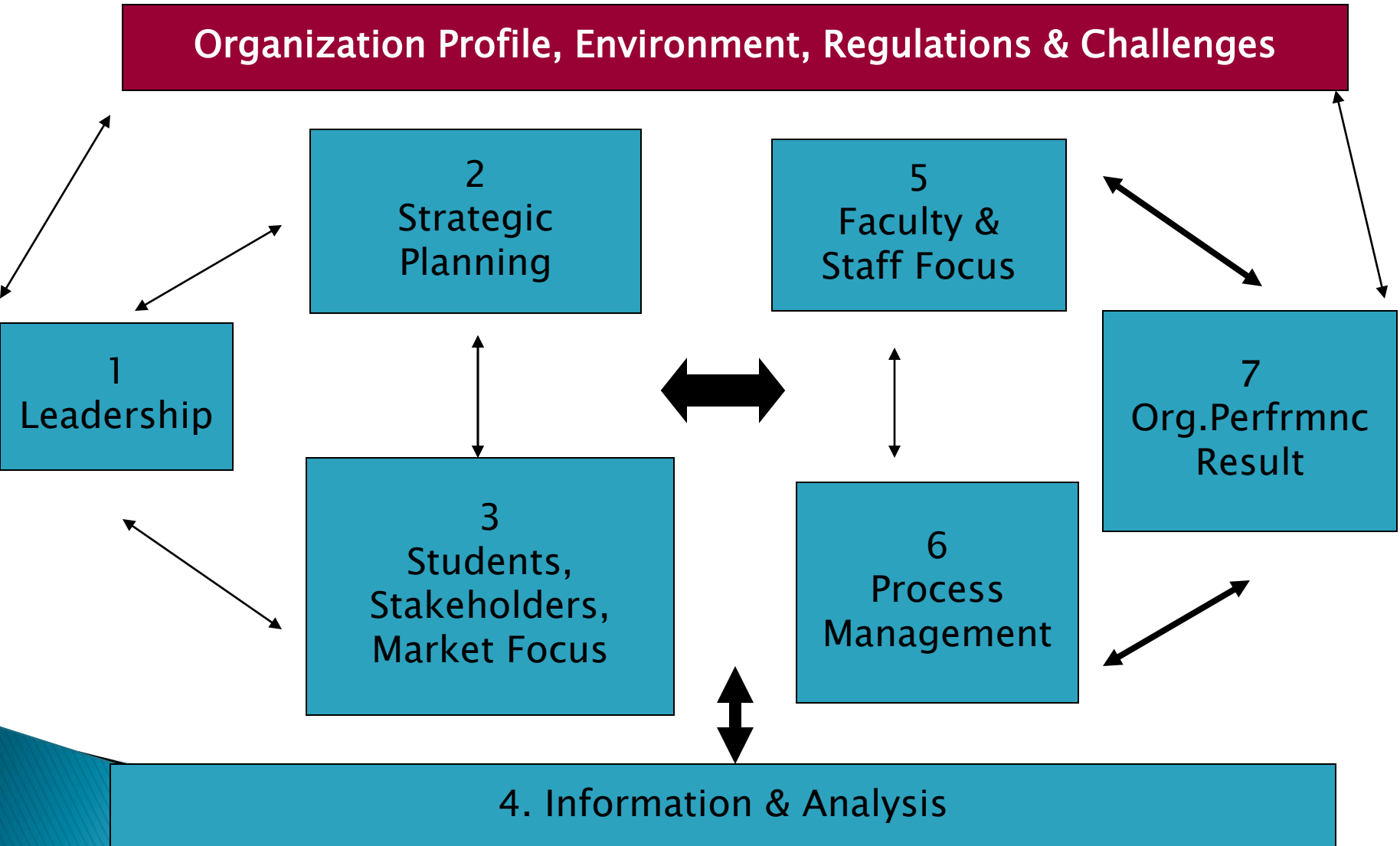
- **Public accountability of HEI to meet the demand of the external stakeholders**
- **Self Confidence to increase competitiveness**
- **Transformation to face challenge of global development**
- **Align with national HEI development**

Early Development

- ▶ Quality Assurance Agency for HEI in the UK
- ▶ Pro and Cons : paperful
- ▶ Compliance vs Freedom to QA
- ▶ Malcolm Baldrige System



SYSTEM PERSPECTIVE frm BALDRIGE



7 criteria of Baldrige QA System for Higher Education

1. Leadership	120
2. Strategic Planning	85
3. Students, Stakeholders, Market Focus	85
4. Information & Analysis	90
5. Faculty & Staff Focus	85
6. Process Management	85
7. Organization & Performance Results	450

Factors

Scores

ACCREDITATION OF STUDY PROGRAM AND HEIs BY BAN-PT

ASP



AHEI



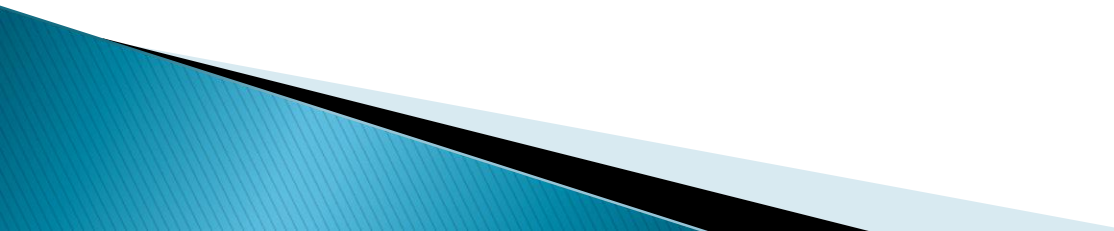
APEP

- Accreditation of Study Program (ASP):
 - Since 1996: Undergraduate Study Programs
 - Since 1999: Master's Study Programs
 - Since 2001:
 - Diploma Study Programs
 - Doctorate Study Programs
 - Since 2006: Undergraduate Study Programs in Open University
- Accreditation of Higher Education Institution (AHEIs):
 - Since 2007
- Accreditation of Professional Education Programs (APEP: Psychologist, Attorney, Accountant, MD etc):
 - Since 2008

Early Development of QA

- ▶ Before the BAN-PT had a more mature system, some leading universities (UGM and UI), collaborated with Uni of Chulalongkorn of Thailand in developing the Quality Assurance System (Prof. Damrong, Prof. Atyanto Daroko)
- ▶ Quality for Undergraduate Education (QUE) Project as the first Competitive-Based Funding Project (World Bank) audit (in a way) and improve the quality of HE that got the fund
- ▶ Success of QUE Project was followed by other CBF until now
- ▶ Success of QUE Project was implemented by the WB to Sri Lankan University 2005–2009
- ▶ Some study programs/faculty arrange accreditation from abroad: Economic & Business, Engineering, Medicine

BAN-PT (National Accreditation Board – Higher Education)

- ▶ Established in 1996
 - ▶ 1000++ assessors, all are lecturers
 - ▶ Currently about 5000 study programs & HEIs are waiting to be accredited and/or reaccredited
 - ▶ Free of charge
 - ▶ Head quartered in Jakarta
- 

THE INSTRUMENT of ACCREDITATION

- **Academic Paper of SP/HEI**
- **Standard and Procedure of Accreditation**
- **Documents (*Borang*) for Study Programs**
- **Documents for Faculty/HEI**
- **Guidelines for writing the Documents**
- **Guidelines to assess the Documents**
- **Assessment Matrix**
- **Guidelines for Site Visit**
- **Guidelines for Self Evaluation**

Grading System

Grades	Scores			
	Diploma	Undergrade	Master	Doctorate
A	361 – 400	361 – 400	361 – 400	361 – 400
B	301 – 360	301 – 360	301 – 360	301 – 360
C	200 – 300	200 – 300	200 – 300	200 – 300
Not accredited	< 200	< 200	< 200	< 200

NATIONAL STANDARD OF EDUCATION

PP No. 19/2005 National Standard of
Education, Article 2

1. Standard of Content;
2. Standard of Process;
3. Standard of Graduate Competence;
4. Standard of Education and Non-Education Staff;
5. Standard of Facilities;
6. Standard of Management;
7. Standard of Finance; and
8. Standard of Education Evaluation.

BAN-PT ACCREDITATION STANDARDS

1. Vision, Mission, Goals and Targets, & Strategy to Achieve
2. Governance, Leadership, Management System, and Quality Assurance
3. Students and Graduates
4. Human Resources
5. Curriculum, Learning and Academic Atmosphere
6. Financial, Facilities, and Information System
7. Research, Community Services, and Collaboration

ACCREDITATION PROCEDURES

**SELF EVALUATION
DOCUMENTATIONS
SENT TO BAN-PT
(by SP/HEI)**

1000 ++ assessors

**15 members
3 experts**

**DESK EVALUATION
(Assesors of BAN-PT)**

**DECISION MAKING for DESK EVALUATION
(Plenary of BAN-PT)**

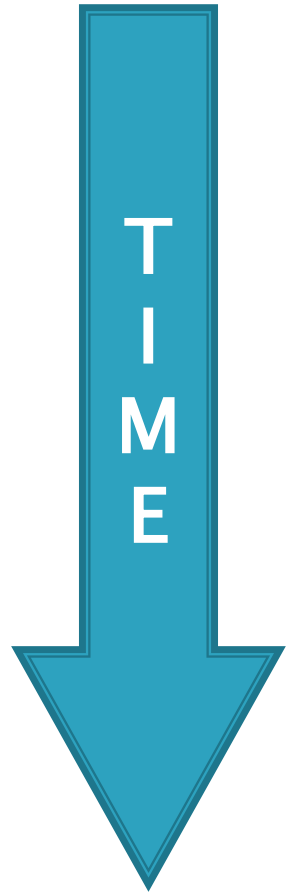
**SITE VISIT
(Assesors of BAN-PT)**

**VALIDATION of SITE VISIT RESULT
(member of BAN-PT)**

**DECISION MAKING ON RESULT
of ACCREDITATION - GRADE I
(Plenary BAN-PT)**

**ANNOUNCEMENT of RESULT
(Chairman of BAN-PT)**

Institutional Response



- ▶ No awareness, No response
- ▶ Little understanding, conflict arose
- ▶ Otoritarian establishment and implementation
- ▶ Chaotic situation vs Blessing
- ▶ Getting used to QA
- ▶ Internal Quality Assessment, Internal Auditors
- ▶ The Culture of QA, the need to be accredited.

Sources:

- ▶ BAN-PT, 2011. Socialization Materials.
- ▶ BAN-PT, 2012, Socialization materials.

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